

## Step 1

Click "I am a MEMBER OR PARTICIPANT and I DON'T KNOW my credentials"



I am a **MEMBER OR PARTICIPANT** and I **DON'T KNOW** my credentials



I have **NEVER** been a member or participant and I want to create a **NEW ACCOUNT**

## Step 2

Enter your last name OR your barcode number located on the back of your YMCA membership scan card, your date of birth, and select "I am not a robot."

### Which best describes you?



I am a **MEMBER OR PARTICIPANT** and I **DON'T KNOW** my credentials

Member ID OR Barcode OR Last Name

Date Of Birth

I'm not a robot



reCAPTCHA  
Privacy - Terms

**Find**

## Step 3

You will be prompted to verify that the email address on file for you is correct and you will be sent an email to reset your password.



I am a **MEMBER OR PARTICIPANT** and I **DON'T KNOW** my credentials

Please enter the email we have in our system below so we can verify your identity. If you do not recognize the address below please contact your branch to verify the email address on your account.

d\*\*\*\*@g\*\*\*\*.com

**Send me a link**

## Step 4

An email will be sent to activate/reset your password. Please check your junk folder if you do not receive an email within a few minutes. Click "Reset your Password."



South Sound YMCA

Someone has requested your online account ( @ .com) to be activated or your password to be reset. If this was a mistake, please feel free to ignore this email and no changes will be made. To set up or to reset your password, please follow the link below.

**Reset Your Password**

## Step 5

Enter a new password and click "Save Password."



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

Enter your new password below or generate one.

New password

Hint: The password should be at least twelve characters long. To make it stronger, use upper and lower case letters, numbers, and symbols like ! " ? \$ % ^ & ).

**Generate Password** **Save Password**

## Step 6

Click "Log in."



FOR YOUTH DEVELOPMENT®  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

Your password has been reset. [Log in](#)

## Step 7

Select the "I am an existing ONLINE USER and I KNOW my login credentials" and enter your email and new password. Click "I'm not a robot" and hit "Submit".



I am an existing **ONLINE USER** and I **KNOW** my login credentials

## Having issues logging in?

Please contact the Welcome Center if you are having any problems activating your account.